



Vasai Janata Sahakari Bank Ltd.

SMS Banking Application Form

To, The Branch Manager, Vasai Janata Sahakari Bank Ltd. _____ Branch	Date : _____
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I / We request you to kindly grant me / us the SMS Banking facility.

The details of my /our Account(s) is / are under :- (All fields are mandatory)

Customer No. (For Bank's use) _____

Name of the Customer(s) 1. Mr/Mrs/Miss/M/s. _____

Address: - Flat / Room No. _____ Name of Society _____

_____ Road _____

Area / Suburb _____ Landmark _____

City _____ State _____ Pin _____

Email Address : - _____

Date of Birth :- _____

Contact Numbers: - Mobile No. _____

Office Tel No. _____ Residence Tel No. _____

I/We Allow Bank to send me / us SMS even If my/our number is registered in DND.

Account Details (Maintained by me / us):

Sr. No.	Branch Name	A/c. Type & A/c. No. SB, CD, CC, OD, etc.	Customer No. (Bank's Use)	Operational Instructions (self/E or S/Jointly)
1				
2				
3				

*Declaration: I agree and abide by the Terms & Conditions of Banking Services made available by Vasai Janata Sahakari Bank Ltd. I/We also place on record our consent to the changes made/adopted by the bank for these services/facilities from time to time at its sole discretion. I/We understand that the Bank may at its absolute discretion discontinue the services/facilities completely or partially without any notice to me/us. I further authorize Vasai Janata Sahakari Bank to debit my account(s) towards, any charges for extending the above services / facilities as and when the Bank decides to levy the charges, from prospective date with prior intimation. In case: -

1. The Mobile is Lost I/We will take the responsibility of informing the Bank in writing about the same.
2. I/We decide not to continue with the facility, the same will be informed to the Bank in writing by me/us.
3. Any change in the above detail(s) / Mobile numbers / will be submitted to the Bank in writing by me/us.

Signature of the Customer 1. _____

BRANCH RECOMMENDATIONS

KYC Norms Complied: - Yes / No.

Signature Verified By:-

(Name of Verifying Officer)

KYC norms Complied by the account holder & Recommended for SMS Banking services to the above customer(s).

Branch _____

Date :- _____

Signature of Verifying Official

Signature of Branch Manager

HEAD OFFICE

Form Received On:-

Issuing Authority:-

Officer:-

TERMS & CONDITION FOR SMS BANKING FACILITIES

1. Eligibility:

- a. Customers having a saving / Current / Cash Credit / Overdraft / TD / Loan account with any branch of the Bank having satisfactory operations in the account are eligible to avail the SMS Banking facility subject to all conditions mentioned herein.
- b. Facility will be provided to individual account as well as joint accounts. In case of joint account all the joint account holders will have to sign in the declaration form authorizing the bank to provide the facility to the applicants. Applicant can also register individually.
- c. Bank can reserves the right to offer this SMS Banking facility to a customer, Add or change the existing services and may withdraw such a facility at any time without notice and without giving any reasons thereof.

2. Registration For SMS - Banking Facility:

- a. Eligible customers of the bank wish to avail the SMS Banking facility should submit an application in the prescribed form duly filled, at the branch of the bank, where the customer has his primary account.
- b. Customers of the bank shall be enjoyed the SMS Banking facility within 7 working days only after his / her the application has been submitted at the branch of the bank, where the customer has his primary account.
- c. The customer undertakes that he / she shall provide accurate information wherever required and shall responsible for the correctness of information provided by him to bank at all times for the purposes of availing of the facility. Bank shall not be liable for consequences arising out of incorrect information (Mobile number(s)) supplied the customer.
- d. The bank shall have the right to reject the application of any person without assigning any reasons.

3. Authorization by the Customer:

- a. The customer expressly authorizes the bank to disclose to the mobile service provider all user information in possession, as may be required by them to provide the services to the customer.
- b. Customer authorizes, the bank to send any message such as promotional, greeting or any other message that the bank may consider appropriate for the customer.
- c. The bank shall make responsible, efforts to ensure that the customer information is kept confidential. The Bank however shall not be responsible for, any leakage of confidential information related to customer.

4. Usage/ Process for SMS Banking:

- a. The customer shall use only his mobile phone, the number of which has been informed to the Bank to access the facilities.
- b. The customer must keep the SIM card and his Mobile phone in his possession at all times. The customer shall be solely responsible for the consequences in case, the customer do not adhere to the above.
- c. All the information arising out of the use of SMS banking in relation to a joint account shall be binding on all joint account holders. The customers shall take all necessary precautions to prevent unauthorized and illegal use of our SMS banking service and unauthorized access to the accounts provided by SMS banking services.
- d. Once activated, the customer would receive Push Alert Messages, when the preferred events occur in the account as mentioned in the point no. 5. In the days to come some additional banking alerts would also be added to the services.
- e. The bank also reserves the right to make any additions or deletions or revisions in the services offered through SMS banking at anytime.

5. SMS Banking Facility:

The Alert will be available to the customer only if the customer is within the Cellular Service range of the particular cellular service provider or within such area, which forms part of the roaming; network of such cellular service providers providing services to the customer.

Alert shall be available only when the system of Bank is up.

The customer acknowledges that to receive alerts, his mobile phone number must be active and accessible and if customer's mobile phone number is inaccessible or inactive continuously the customer may not receive the alert Message sent by the Bank.

The customer acknowledges that the SMS Banking Alert Facility is dependent on the infrastructure, connectivity services provided by the service providers engaged by the Bank. The customer accepts that the timeliness, accuracy readability of Alerts sent by the Bank will depend on factor affecting other service providers engaged by the Bank. The customers agrees not to hold the Bank, its directors, its officers, its employees and agents liable for any liability or expenses arising out of or in any way connected with the usage of our SMS Banking Services. Further the information received through SMS to the customer shall not be legally binding for the Bank confirmed in writing by the Bank. Bank shall not be sued for any information passed on to the customer through facility.

6. Customer Responsibility / Liability:

- a. The customer is responsible for the accuracy of any information provided by the customer in his/her application for availing the facilities or through SMS Banking.
- b. In case the customer observes any error in, the information provided by the Bank to these facilities the customer shall inform the Bank immediately. The Bank will make the best possible efforts to rectify the error as soon as possible.
- c. The customer shall be solely responsible for protecting his mobile phone number.
- d. The customer agrees that the account/details provided by the bank through these facilities shall be prepared by electronic means and the Bank shall not be responsible for any incorrect information.
- e. The customer is responsible for intimating the Bank any change in his Phone number/Sim card/Account details and the Bank will not be liable for any error in sending alerts or any other Information over the customer's mobile phone number.
- f. The customer shall immediately inform the Bank, in writing, to suspend his service if his mobile is lost or has been allotted to another person.